

AirWatch by VMWare

Mobile Device Management

In the State of Montana

What are other states doing?

The state of Georgia has about 9,000 devices under AirWatch management. We delegated administration and policy control to each constituent agency, so they're each making their own decisions about advanced features like the ones mentioned below. A few agencies have experimented with Content Locker and App Management, but there's very little of that in production use. For the most part our agencies are using AirWatch for asset management, remote wipe, and basic policy enforcement.

We have periodically worked with AirWatch to try to raise awareness of more advanced features, and we will continue to do so.

Dean Johnson
Chief Operating Officer
Georgia Technology Authority
Phone 404-463-4409
dean.johnson@gta.ga.gov
NASTD President

I would like to get your feedback regarding the status of MDM for your State. We implemented Air-Watch early this year and have roughly 5000 managed devices. When MDM was first implemented, the primary purpose was to have the ability to remote wipe. We are now testing the additional features of Air-Watch including Secure Browser, Content Locker and Managed Apps (locking down App Store). Any information regarding MDM status and the progress status of advanced feature implementation is appreciated.

Kent Hillman
Director Missouri State Data Center
State of MISSOURI
Jefferson City MO
(573) 751-3100

Enrollment Options

- Corporate Enrolled (typically state owned)
- BYOD (employee owned)

IOS and Android		
Option 1	Option 2	Option 3
AirWatch Inbox App	Native email client	Boxer (Available in late June 2016)
Passcode required to open App	Passcode required to unlock device	Passcode required to open App
Calendar, contacts, and email contained in App	Full functionality for other native apps such as contacts, calendar, and reminders	Calendar, contacts, and email contained in App

Un-enrollment



Device Unenrolled - 4/26/2016 3:33 PM

Jerry Marks,

Your device CX0197 iPhone iOS 9.3.1 GRVV has been unenrolled.

Reason: Devices List View page

This device no longer has access to settings, applications, and content deployed during enrollment.

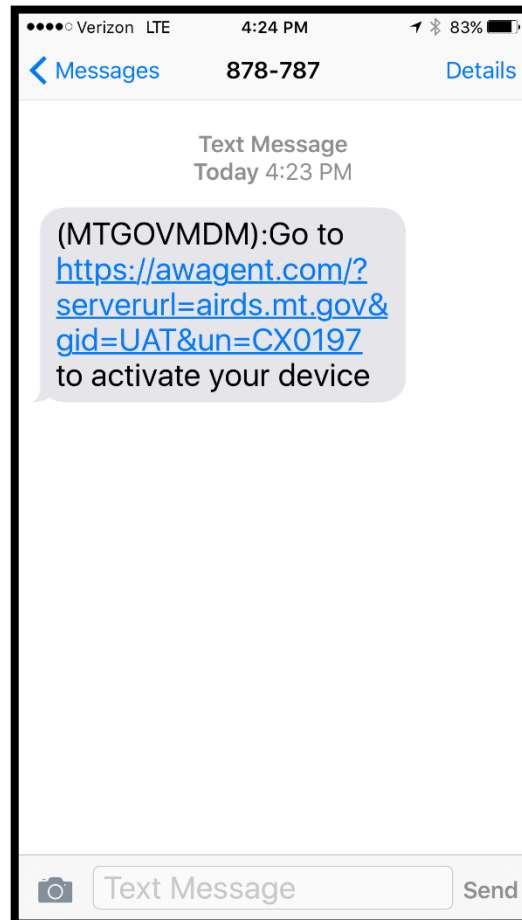
If you have any questions, please contact support via email: servicedesk@mt.gov or phone: 406-444-2000.

Regards,

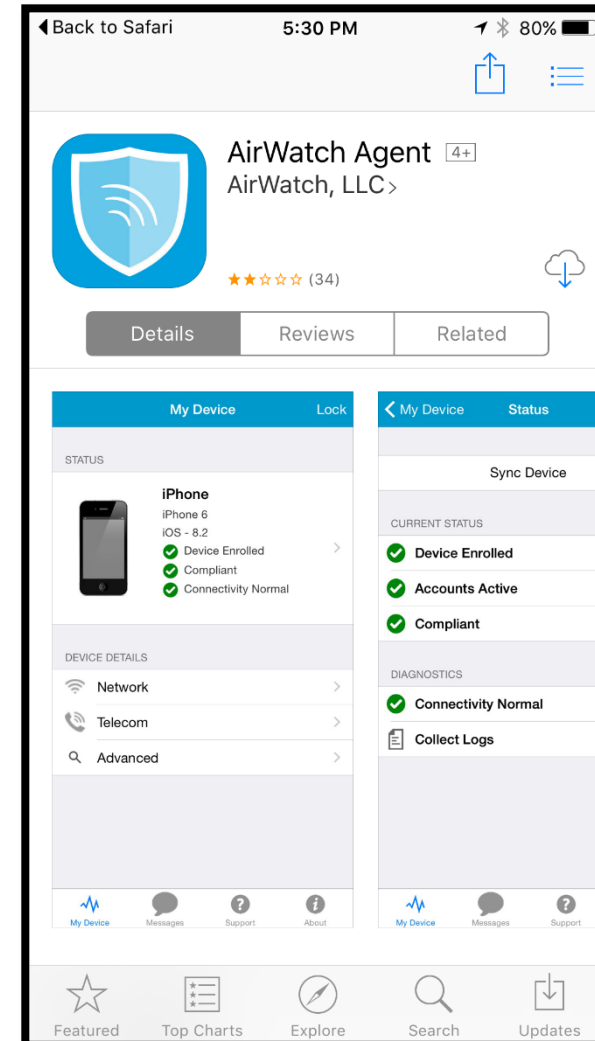
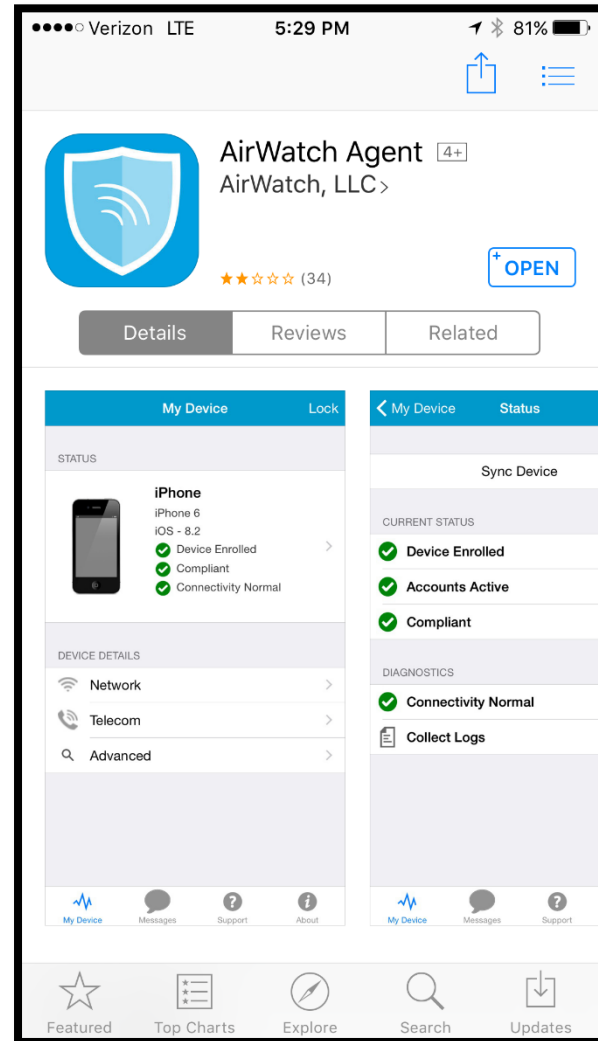
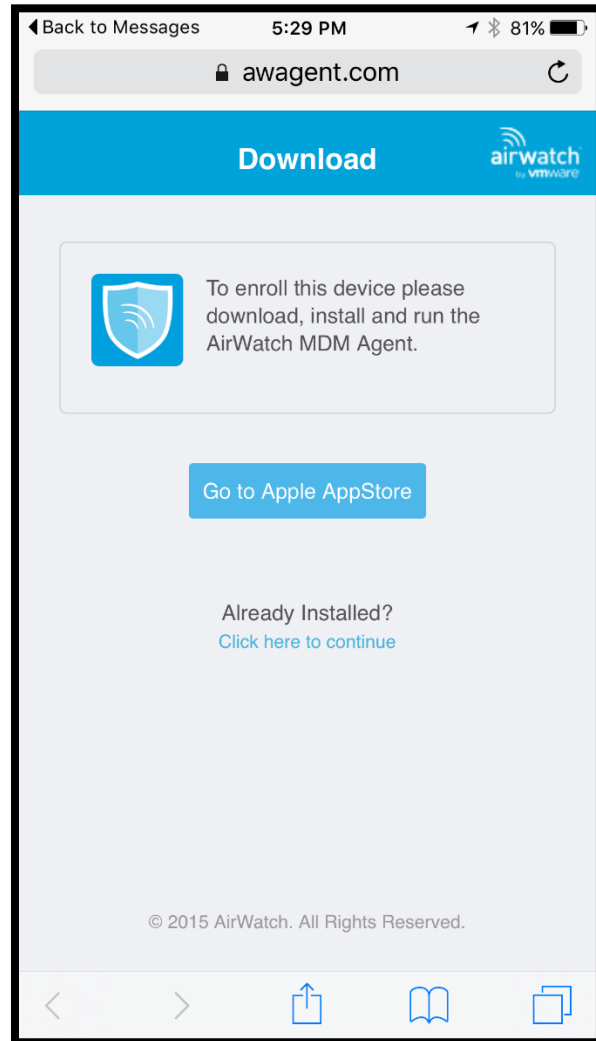
AirWatch

Enrollment or Re-enrollment

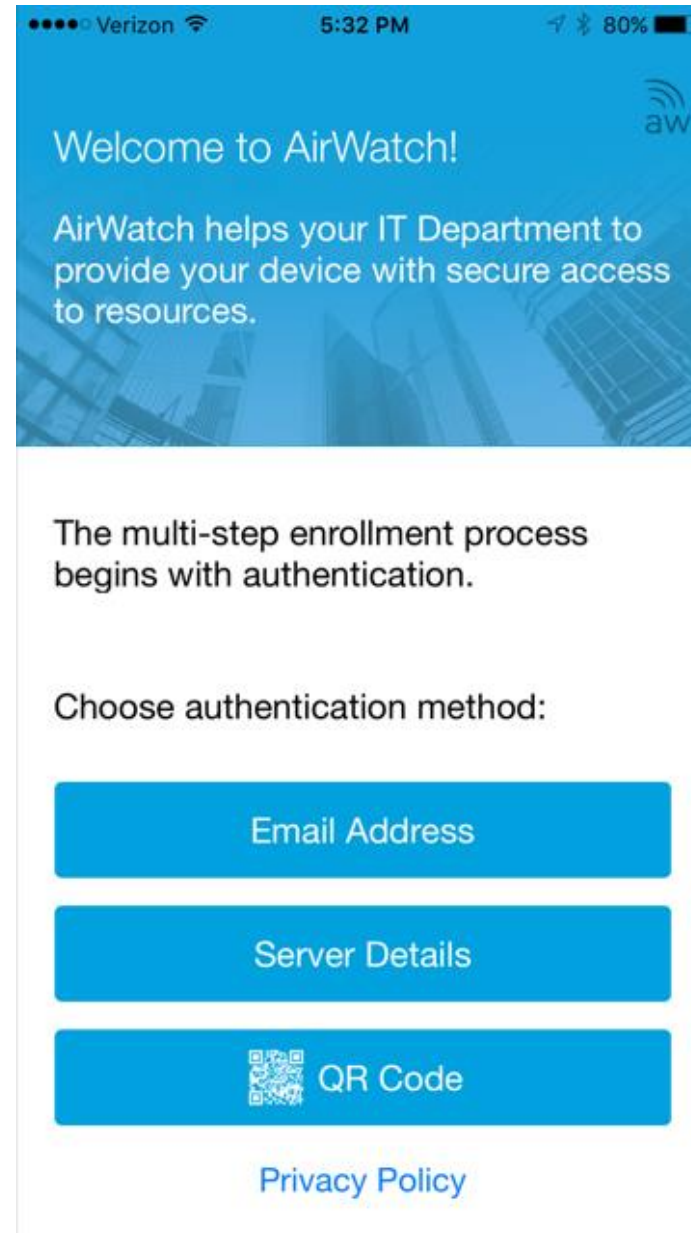
- It all starts with an email or a SMS message from the AirWatch console.



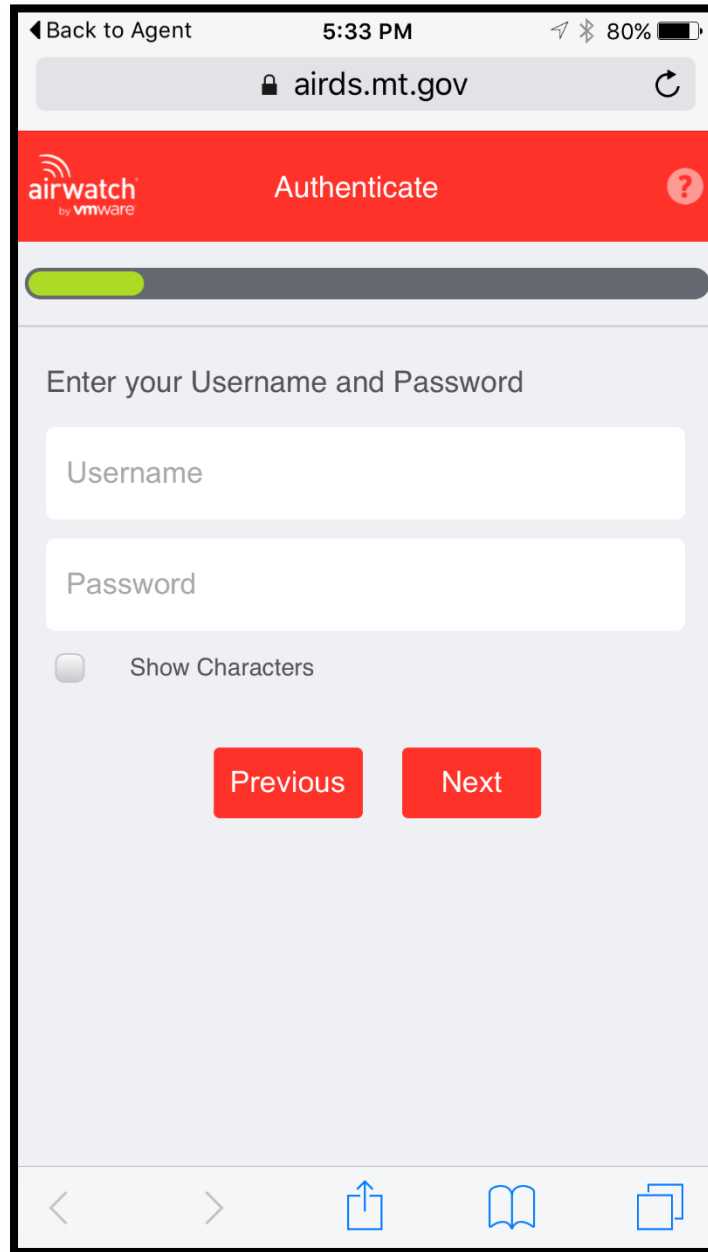
Installing the Agent, which is an app



Welcome to
AirWatch, let's
get started.



Connecting
the person
to the
device



The screenshot shows a mobile application interface for authentication. At the top, the status bar displays "Back to Agent", "5:33 PM", and "80%". Below this is a browser-like address bar with "airds.mt.gov". The main header is red with the "airwatch by vmware" logo on the left, the word "Authenticate" in the center, and a question mark icon on the right. A progress bar is visible below the header. The main content area is light gray and contains the text "Enter your Username and Password". Below this text are two white input fields: "Username" and "Password". Under the "Password" field is a checkbox labeled "Show Characters". At the bottom of the form are two red buttons: "Previous" and "Next". The bottom of the screen shows a standard mobile OS navigation bar with icons for back, forward, share, bookmarks, and tabs.



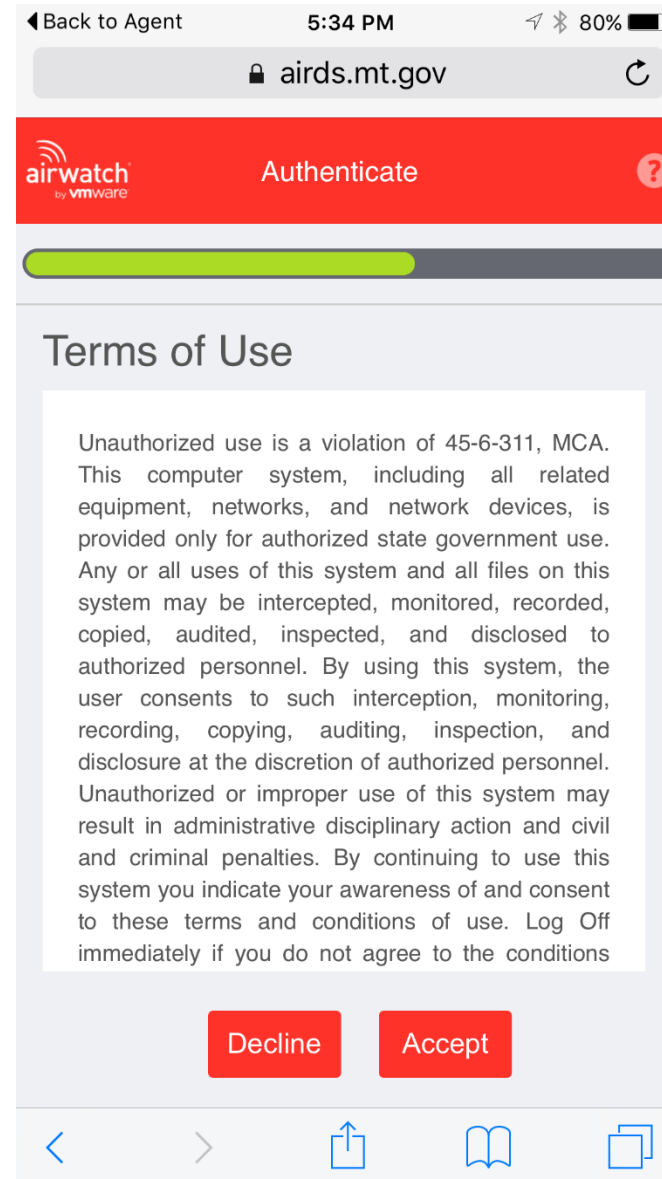
Your identity comes
from the Enterprise
Active Directory

Employee
owned
device
or
State
owned



The screenshot shows a mobile application interface for authentication. At the top, the status bar displays 'Back to Agent', '5:34 PM', and '80%' battery. The address bar shows 'airds.mt.gov'. The app header is red with the 'airwatch by vmware' logo on the left, the word 'Authenticate' in the center, and a question mark icon on the right. Below the header is a green progress bar. The main content area has a light gray background and contains the text 'Additional information is required to authenticate your device'. Below this is a 'Device Ownership' section with a dropdown menu currently set to 'Employee Owned'. A disclaimer states: 'The information I have provided on this form is correct to the best of my knowledge.' At the bottom of the form are two red buttons labeled 'Previous' and 'Next'. The mobile home indicator bar at the very bottom shows icons for back, forward, share, bookmarks, and tabs.

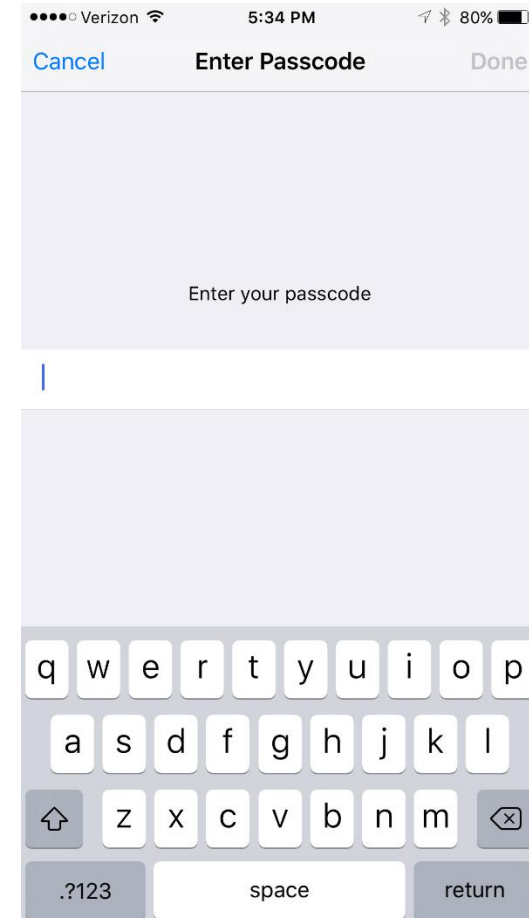
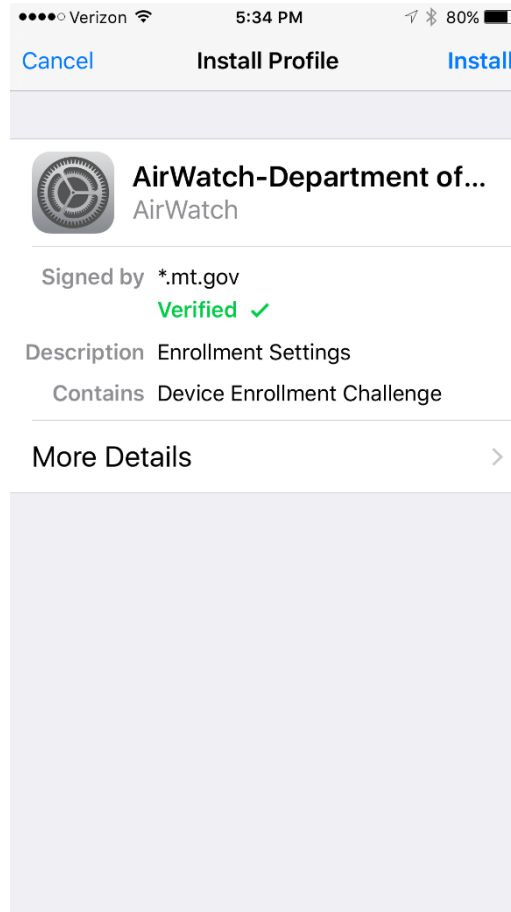
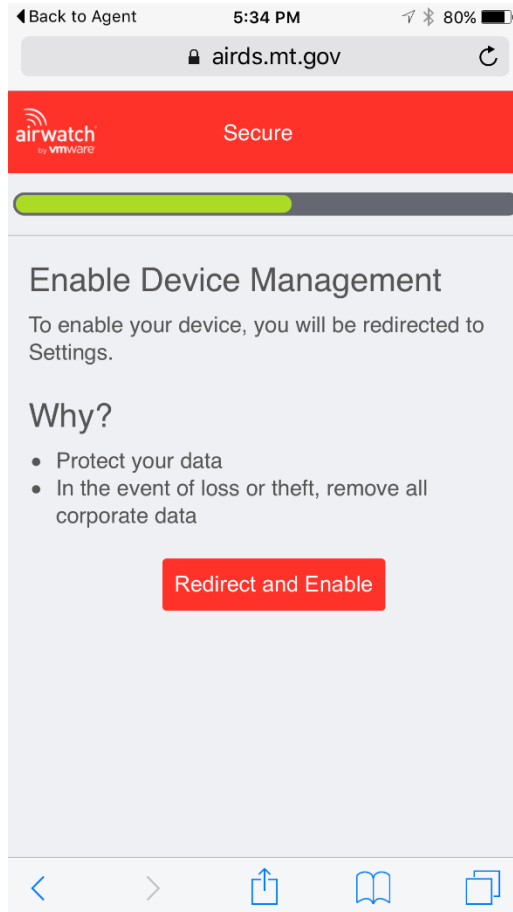
Terms of Use



This message is customized for the State of Montana



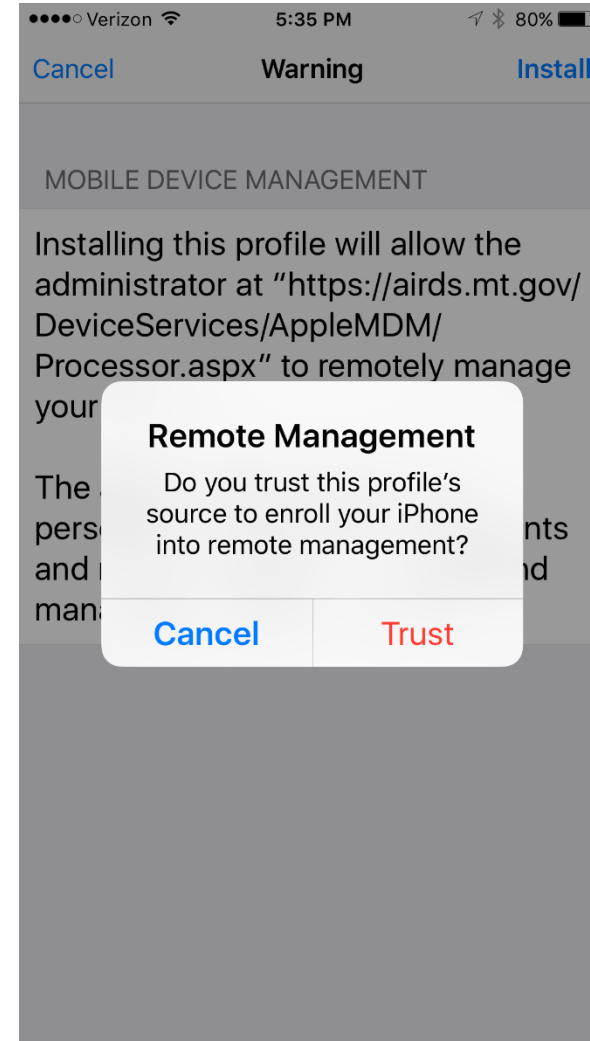
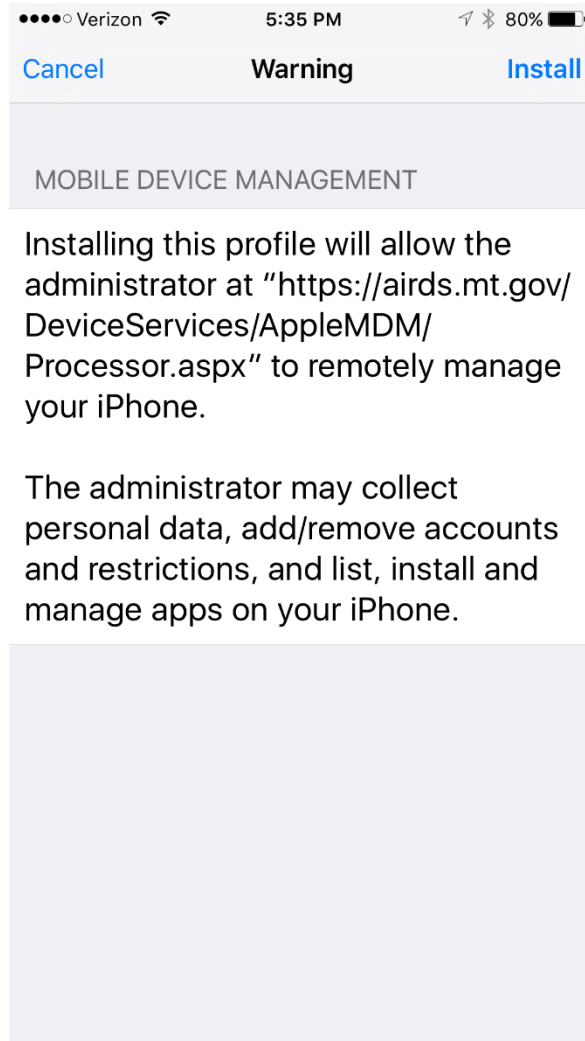
Enrollment continued



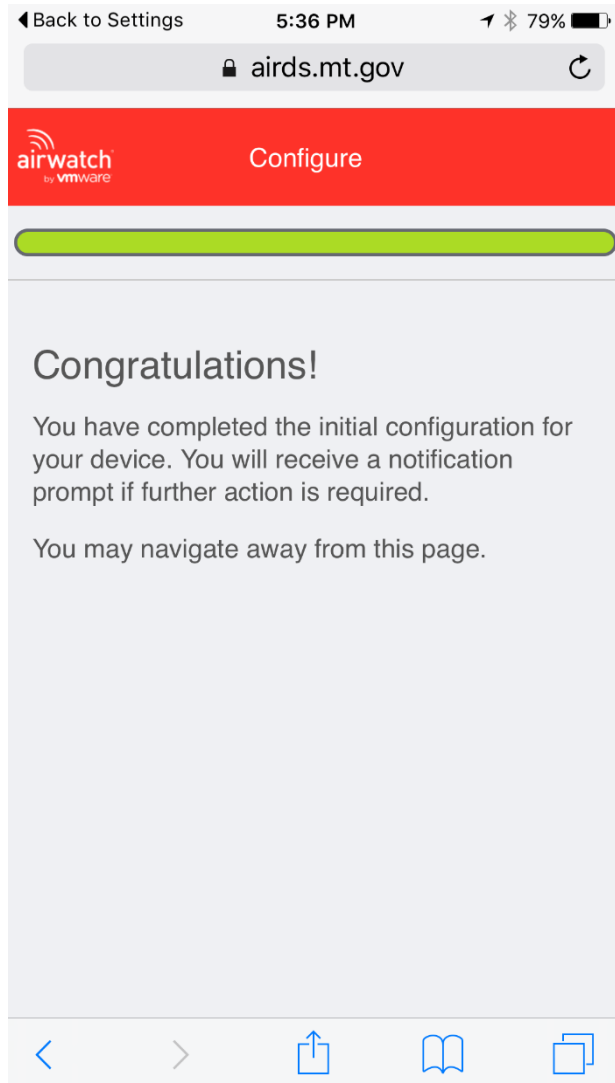
Profile installation

DOA

1. Passcode
2. Exchange



Successful Enrollment



vmware airwatch

Device Successfully Enrolled - 4/28/2016 10:27 AM

Jerry Marks,

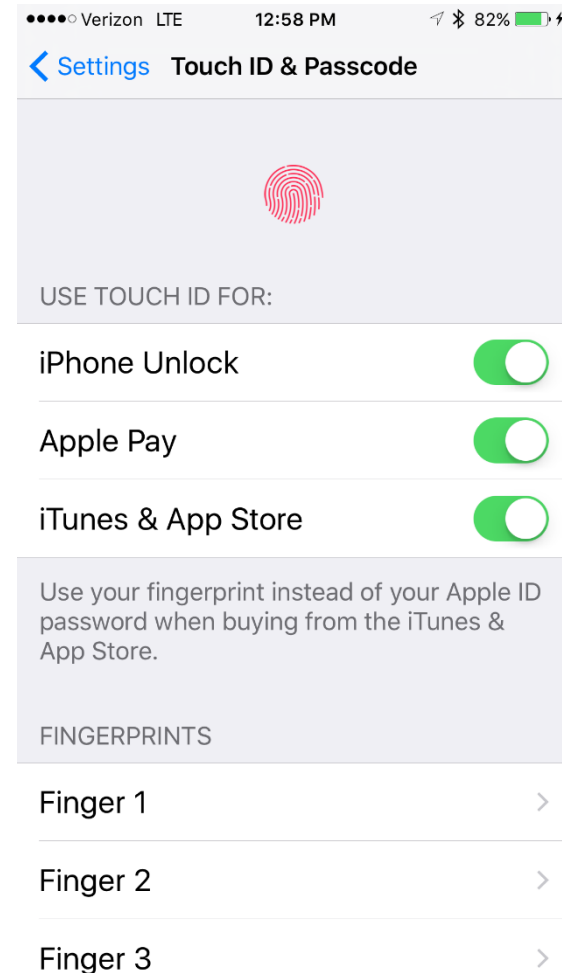
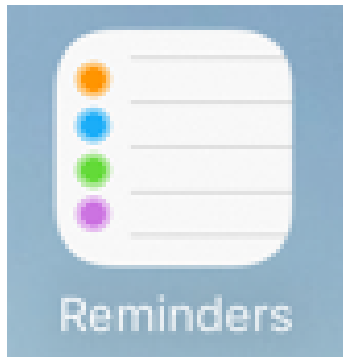
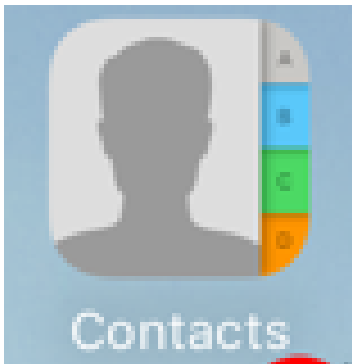
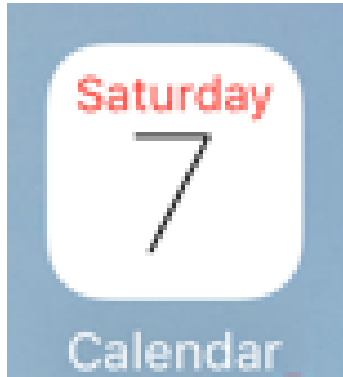
Your device CX0197 iPhone iOS 9.3.1 GRWV has successfully completed AirWatch enrollment using CX0197's credentials.

If you believe you have received this email in error or have any questions, please contact support via email: servicedesk@mt.gov or phone: 406-444-2000.

Regards,
AirWatch


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What does using the native features mean?



AirWatch Self Service Portal

<https://airds.mt.gov/MyDevice/Login>



AIRWATCH **SSP**

Login Method

Email ▼

example@air-watch.com

NEXT

Need a Different Language?

English (United States) ▼

A scenic photograph of a beach. The foreground shows wet sand with some footprints. A wave with white foam is washing onto the shore. The ocean is a vibrant turquoise color, and the horizon is visible in the distance. The sky is blue with scattered white clouds. The word "Discussion" is written in a large, black, sans-serif font across the middle of the image.

Discussion